



# PRESTIGE

UNDERWRITING

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## CLAIMS MADE EASY WITH QCLAIMS

COVERALL AND THATCHED HOME INSURANCE

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Supporting you and your Property customers during the claims process is a key priority for Prestige Underwriting. That's why we've embedded specialist claims assistance cover in our **Coverall Home** Insurance policy and **Thatched Home** Insurance policy.

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### SPECIALIST CLAIMS ASSISTANCE COVER

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In partnership with Qclaims, professional personal claims support is provided to customers with home insurance claims over £20,000.

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### HOW IT WORKS

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**For any property claim over £20,000**, policyholders will be allocated their own Qclaims Adjuster who'll represent them in the presentation of their claim to their insurer.



Their aim to achieve the fastest and fairest settlement available under the terms of the policy. Within minutes of a claim being reported to Qclaims, they will work on your client's behalf to start the claim moving and help them get back on their feet quickly.

**With Prestige Underwriting, and its partner Qclaims, you can provide a first class claims experience to your property clients, setting you apart in the ever-competitive non-standard Home space.**

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## **KEEPING YOUR CUSTOMERS IN THE LOOP**

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At the customer's choice, Qclaims also offers access to video streaming technology to get the claim underway fast, and the enable easy and convenient documentation of the loss.

Also available, from day one policyholders will be able to track the progress of their claim in real time 24/7 using the secure QclaimsTrak portal.

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## **LOOKING AFTER YOUR CUSTOMERS**

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Qclaims provide a professional service to your clients to help prepare, negotiate and settle their claims. Their hands-on, dedicated service puts your clients first.

*Please refer to the Coverall or Thatched Home policy wording for full policy terms.*

